



Q: What is a player transfer?

A: A "Transfer" is when a player moves from one ASA club to another ASA club within a season. Example- Mary Jones is currently registered with Club A and wishes to leave Club A to register and participate with Club B. An online transfer request must be submitted using the ASA Transfer link found on our website - www.azyouthsoccer.org -> Resources -> Forms -> Player Transfer Link. Each Monday notifications are sent to both the releasing club and the new club. Transfers are processed by ASA once approved by both clubs or Thursday by the end of business day of the same week – whichever comes first. There is a \$6.00 transfer fee invoiced to the receiving club for each transfer including the difference in tier fee (if any).

Q: What is a player move?

A: A "Move" is when a player moves from one team to another team WITHIN the same club. Moves are processed by the club registrar and there is no ASA fee.

Q: What is a player release?

A: A "Release" is when a player wants to leave their current club without plans for immediate registration at a new club. Once the release is processed, the player no longer holds a current registration and is not insured. There is no charge for a release. However, if the player registers with a new club, the \$6 transfer fee applies invoiced to new club along with the difference in tier fee (if any).

Q: Can a club deny a transfer or release request?

A: Clubs may not refuse or deny a transfer/release request. Please refer to the AYSA Financial Bad Standing Policy if you feel the player has outstanding obligations to the releasing club.

Q: Who prints out the completed medical release form in Stack Sports?

A: This form is not valid without the parent signature. Therefore, the parent should print the form and sign it (and notarize if there will be out of state travel). Registrars must verify the completed and signed form prior to releasing the player pass. Then the medical release should be kept in the team binder and taken to all games.

*PDF versions of the ASA medical release form and the ASA Membership/medical release form are available on the forms page of our website (Resources-> Forms). These completed and signed forms are also acceptable forms of the medical release.

Q: Can player nick names be included in player registration?

A: No. Player registration names must be the same as legal name on birth certificate. Middle names and initials are not necessary. No parenthesis. If there are two last names on birth certificate, then both must be entered. Do not include hyphens unless used in birth certificate.

Q: How long does it take for a team to be activated once the request has been submitted?

A: Team activation is instant if all players have been age/ID verified and assigned coach has an approved background check.

Q: How do I add a new player to an activated (locked) team?

A: There are two options:

1- Use the Actions box function on the Participant page to assign to team.

2- Contact Michelle H. or Dolores to un-activate the team. Once un-activated, you can add the player to the team and click Request Team Activation to re-activate.

*The Stack Sports team is currently working to make this function more registrar friendly.

Q: Who creates the coach/volunteer accounts and authorizes the background checks?

A: Coaches and volunteers MUST create their own Stack Sports accounts and authorize their own background check submissions.

Q: Why are some coach/volunteer background checks taking longer than in the past to clear?

A: ASA is using a new background check provider this year. These background checks are more extensive and thorough and therefore take a day or sometimes several weeks to process.

Q: What do we do if a player has a pending US Soccer Connect ID?

A: Please send these player names along with date of births to Michelle H. or Dolores and we will forward to the appropriate entity for review and eventual generation of the ID#. In the meantime, continue to print the pass and we will reprint once the ID is generated.

*Typically pending US Soccer Connect ID's are caused by a duplicate detection within the US Soccer Federation National Data Center. US Soccer and Stack Sports are currently working to refine the filtering process to decrease the detection of false duplicates.

Q: Can administrators add/change coach/volunteer photos once approved?

A: Yes. Click on the respective event -> click on Coach/Volunteer -> click Find Coach/Volunteer to search the coach/volunteer. Scroll to right to the corresponding photo icon to upload photo.

Q: If the team manager uploads player photos in Team Connect, will that update the player pass photo?

A: No. The photo uploaded during the registration process will default as the Team Connect photo, however the Team Connect photo will not update the registration photo.