

From: Barbara@Soccer-RI <Registrar@Soccer-RI.com>
Sent: Friday, August 05, 2016 5:42 PM
To: Stoddard, Pat (work)
Cc: Stoddard, Pat (work)
Subject: "Generate Rosters" problems
Attachments: Coach update hyperlink.JPG

A couple of situations have been found when working in GotSoccer that you need to be aware of:
Team Grade/Level – You must set your teams’ Grade/Level (Recreational, Competitive, Premier) **BEFORE** you enter them in the appropriate 2016/2017 registration event. If you don’t you will not be able to “Generate Roster” or add secondary players. If this happens email the office we will remove the teams from the Registration event. You will then need to set the teams Grade/Level and add them back into the registration event.
Team must have a head coach with a photo, valid background check and CDC Heads Up Certificate. If the coach meets all of the criteria, the roster won’t generate and the error message is about the coach, then look in the Team Details box, if you see “Update Primary Coach Assignment” click the hyperlink to correct the issue. Try again to Generate the Roster.

There is always an error message given when the roster will not generate. Look for the message just above where your coaches are listed:

Unfortunately it is too easy to overlook. The error message needs to be bigger and brighter!

If you have any questions, please do not spend a lot of time struggling in the database.

First!

Check the [Administrators and Registrars’ page](#) of the Soccer-RI Website – for easy access bookmark the page.

Second!!

Check the Updates Tab on GotSoccer

Check the “State Message Board” on the Club Tab of GotSoccer – look all the way on the right in the box with the logos.

Third!!!

Email the office and/or Dave at GotSoccer

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Take care,
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